What **YOU** should know about **Your** medical insurance

Use this worksheet when you get your plan information book and fill it out and keep a copy of it in your phone that you can reference. Call the number on your card if you can't find the answers in the plan brochure. It is your responsibility to know your insurance benefits. Keep a copy of your cards front and back in your phone.

We need at least 72 hours to do a referral or preauthorization

Primary insurance	
Secondary insurance Do you have an annual deductible and how much?	
office copay for primary care?	
How much is your office copay for a specialist?	-
What is your pharmacy benefit?	-
Do you have to use a certain chain of pharmacies to receive the lowest price?	
Do you have to use a mail order pharmacy at a certain point to receive the lowest price?	
Can you get 30 or 90 days from a local pharmacy?	
Are your medications on the formulary preferred list?	
Does your insurance have a network of doctors and hospitals or can you go anywhere?	
Are there in network and out of network benefits and how much?	
Are the doctors you regularly see in network and participating with the plan. Check with them	
Are there certain hospitals you have to go to for non emergencies?	-
What lab do you have to use?	
Where can you go for physical therapy?	-
Do you have vision coverage for well visits and problem visits?	_
Do you need referrals or authorizations to see a specialist?	
Do you need referrals or authorizations to get studies like X-rays done?	
Do you need referrals or authorizations to get studies like CT or MRI done?	
Are visits to an urgent care center covered and what is the copay?	_
Are visits to an emergency room covered and what is the copay?	_
Can you go to an urgent care center out of state or network?	